

## Community Ambassador Volunteer Profile

**Volunteer title:** Community Ambassador for Diverse Ethnic Communities

**Location:** Usually 0-20 miles from home

**Age:** 16 years +

**Volunteer Co-ordinator:** Isabel Clark, Public Involvement Manager, Sussex NHS Commissioners

### Why become a Community Ambassador for Diverse Ethnic Communities?

- Make a difference in your community
- Make new friends
- Be part of a team
- Get new skills, confidence and a reference for your CV
- Share the views of your community
- Learn more about the NHS

### Purpose of the role

Community Ambassadors play a key role in helping the Sussex Health and Care Partnership understand what is important to your community and make sure NHS services are what people in your community need.

The **purpose** of the role is to:

1. Understand the key health and care issues for the local area
2. Hear from and talk with local people in your community
3. Work with clinicians and managers on specific projects and tasks
4. Review documents to make sure they make sense
5. Involve your community so people's opinions are heard

There are **two** Community Ambassador roles:

Volunteer Role	Summary of Role	Skills Required	Level of Commitment
Community Ambassador for Diverse Ethnic Communities ( <b>Engagement</b> )	A community based role. You have the opportunity to promote and share information and hear people's views. The health and care services want to hear more from your community.	Local knowledge Energy and enthusiasm Able to talk to people Have links with your community	A flexible role that can fit around your other commitments  There is no minimum commitment required

Community Ambassador for Diverse Ethnic Communities ( <b>Strategic</b> )	An office based role, providing advice and support to NHS programmes across Sussex, helping to make decisions about our services	Effective communication  Understand information that may be complex  Be confident to ask questions and speak up	Regular commitment required  Meetings take place during the working day  Prepared to travel for meetings
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The volunteer roles are flexible depending on the tasks you choose to become involved with and the amount of time you have.

### How will I be supported?

Community Ambassadors will be **fully supported** including:

- A volunteer co-ordinator you can contact for support
- Regular updates from our team
- Community Ambassador handbook
- Group and peer support
- Mentoring system
- Community Ambassador events

### How will I be trained?

All Community Ambassadors will be given training, and will be offered regular refresher training and full support.

### Reward and Recognition

Expenses such as travel costs and carer costs for time spent doing the Community Ambassador role will be paid according to our Reward, Reimbursement and Recognition Policy.

A recognition fee may also be paid, depending on the task or event, according to our Reward, Reimbursement and Recognition Policy.

### How do I find out more?

**Website:** [www.seshealthandcare.org.uk/get-involved/community-ambassadors](http://www.seshealthandcare.org.uk/get-involved/community-ambassadors)

Contact the Public Involvement team using the details below to find out more or if you need this Volunteer Profile in an alternative format.

**Post:** FREEPOST - RTUZ-ECYG-ERRK Attn: Public Involvement Team, NHS Brighton & Hove Clinical Commissioning Group, Hove Town Hall, Norton Road, Brighton, BN3 4AH

**Email:** [sxccg.involvement@nhs.net](mailto:sxccg.involvement@nhs.net)

**Phone:** 07741 378 593

